

MISA 2012 Preliminary Program Schedule – Hamilton, Ontario

Monday May 28, 2012

Time	Chedoke Room	Webster Room A Management Stream	Webster Room B Business Stream	Webster Room C Technical Stream	Room 314 Workshop Stream
7:30 – 9:00	Buffet Breakfast				
9:00 – 9:10	Welcome: Opening Remarks & Announcements:				
9:10 – 9:20	Welcome to Hamilton Mayor Bob Bratina and City Manager Chris Murray				
9:20 – 9:25	Introduction of Keynote:				
9:25 – 10:20	Keynote Address: Topic and Speaker To Be Determined				
10:20 – 10:50	Break and Trade Show				
10:50 – 11:45	Theme Plenary Keynote: Topic and Speaker To Be Determined				
11:45 – 1:15	Lunch and Trade Show				
1:15 – 1:55	Break Out Sessions	IT Transformation - Re-writing the Role of IT <i>IT is no longer a simple internal “utility” within a municipality. Learn how others are taking a leadership position and be proactive vs. reactive</i>	EMS Patient Care Systems & the Cloud <i>This session will focus on implemented technologies to manage Patient Care information. Learn how the Cloud can be used to integrate this with the Hospitals.</i>	BYOD – Technical Considerations <i>The proliferation of personal mobile devices in the workplace, such as smartphones and tablets, has spawned the “Bring Your Own Device” issue to the forefront. What do we need to consider from a technical perspective if we are to support this reality?</i>	Municipal Commons: Open Source Municipal Applications – A Call to Action <i>Building on the work started at MISA 2010 this workshop aims to:</i> <ul style="list-style-type: none"> • Identify Business Opportunities • Identify requirements for creating a Municipal Open Source Application environment • Architect the logistical framework • Establish the Working Committee

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2:00 – 2:40	Break Out Sessions	<p>Next Generation IT Employees</p> <p><i>Let's face it, IT is about to face a significant changing of the guard in the coming years. How should we prepare for the succession planning challenges ahead in collaboration with the Next Generation?</i></p>	<p>Public Works Asset Management</p> <p><i>This session will focus on how Public Works departments can implement Asset Management best practices through the use of GIS tools, data, and integration.</i></p>	<p>Employee Mobility and Telecommuting – Winners and Losers</p> <p><i>What are the technical challenges awaiting municipal IT staff with respect to demands for a more mobile workforce and alternative working arrangements?</i></p>	Municipal Commons - Cont'd
2:40 – 3:10	Break and Trade Show				
3:10 – 3:50	Break Out Session	<p>Socializing Social Media in Municipalities</p> <p><i>Social media is becoming a necessary channel for dealing with our citizens, but can also be a useful tool for our employees. Let's explore business use, governance challenges, and successful implementations.</i></p>	<p>Workforce Capital Management and Business Intelligence</p> <p><i>This session will focus on Workforce Capital Management and how implementing such a solution can lead to the ultimate goal of true HR Business Intelligence.</i></p>	<p>Windows 8? We are still trying to get to Windows 7!</p> <p><i>Opportunities and challenges of operating system migrations will be explored from the perspective of the back office.</i></p>	Municipal Commons - Cont'd
3:50 – 5:00	Trade Show				
5:00 – 6:00	Social Hour				
6:15 – 6:45	Departure of Buses (if necessary)				
7:00 – 10:00	Social Event				
10:00 – 1:00	Hospitality Suite				

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Time	Chedoke Room	Webster Room A Management Stream	Webster Room B Business Stream	Webster Room C Technical Stream	Room 314 Workshops
7:30 – 9:00	Buffet Breakfast				
9:00 – 9:15	Opening Remarks: Geoff Hogan MISA Ontario President				
9:15 – 10:15	Keynote Address: Plenary Session				
10:15 – 11:00	Break and Trade Show				
11:00 – 11:45	Break Out Session	<p>Open Data – Not a Technical Issue!</p> <p><i>We all seem to agree that Open Data initiatives are necessary for Gov 2.0 success, but what is taking so long? This is a significant paradigm shift for most municipalities, so how do we all move forward along the fine lines of openness, transparency, policy, technology, licensing, and security?</i></p>	<p>Application Rationalization and Consolidation – Do you have more than one asset management application???</p> <p><i>If you answered “yes” to this question, you will be interested in this session! Learn what approaches others have taken to gain sustainability efficiencies.</i></p>	<p>Virtualization – Data Centre and the Desktop</p> <p><i>Is this concept producing the results we expect? What are the technical considerations that need to be addressed before we simply shift costs and effort from one area or group to another?</i></p>	<p>HackFest - Develop the Next Killer Municipal App</p> <p><i>The proposed Municipal Commons needs applications. Develop your web or mobile application in this day long workshop / hackfest.</i></p>
11:45 – 1:15	Lunch and Trade Show				
1:15 – 2:00	Keynote Address: Plenary Session				

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2:00 – 2:45	Break Out Session	<p>BYOD – Management Considerations</p> <p><i>The proliferation of personal mobile devices in the workplace, such as smartphones and tablets, has spawned the “Bring Your Own Device” issue to the forefront. What do we need to consider from a management perspective if we are to support this reality?</i></p>	<p>Technology Project Management – Who’s on First?</p> <p><i>When new technology project is being implemented within a municipality, who should be responsible and accountable for success? Should it be IT or should it be the business? What works and what doesn’t, and when?</i></p>	<p>Enhancing Business Services through VOIP</p> <p><i>Many of us have implemented Voice Over IP solutions for our telephony. What are some of the new value-added opportunities available to leverage this technology and enhance the services we offer to our internal and external clients?</i></p>	<p>HackFest – Heads Down Programming</p> <p><i>Develop your Killer Application</i></p>
2:45 – 3:15	Break and Trade Show				
3:15 – 4:00	Break Out Session	<p>Cloud Computing and Hosted Services</p> <p><i>Private and public clouds and Software as a Service (SaaS) offerings are becoming attractive alternate service delivery options in the municipal space. What do IT leaders need to consider when entertaining these options? Are some business functions better suited than others for consideration?</i></p>	<p>Enterprise Architecture – Are We One Business or Multiple Businesses?</p> <p><i>What are the pros and cons of Enterprise Architectures at the municipal level? Are business requirements across Departments similar enough to warrant enterprise systems? Are the increased expectations on IT departments worth departmental-specific systems?</i></p>	<p>Data Management, Quality, and Integration – Preparing the Foundation for Successful Business Intelligence</p> <p><i>Are your users buried under mountains of data, but little in the way of intelligent business information for optimum decision support? Do your internal data sources contradict each other? How much duplication of effort is a result of information systems that do not speak to each other? It’s time to talk about Business Intelligence solutions that work!</i></p>	<p>HackFest – Show and Tell</p> <ul style="list-style-type: none"> • <i>Time to demonstrate your genius and hard work</i> • <i>Awe and inspire your fellow developers and MISA Members</i> • <i>There may even be prizes to be had</i>
4:00 – 5:00	Annual General Meeting				
5:30 – 6:30	Social Hour				
6:30	Cocktails and Banquet Dinner				

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Wednesday May 30, 2012

Time	Chedoke Room A and B	Webster Room A	Webster Room B	Webster Room C	
8:00	Buffet Breakfast/Trade Show				
9:00-9:45	Keynote Address				
9:45	Panel Discussion – Plenary Session				
10:30	Break				
10:45	Panel Discussion continued				
12:00	Checkout Box Lunch				